

HORNDEAN SURGERY

PATIENT PARTICIPATION GROUP

SPRING 2013 NEWSLETTER

NEWS ON OUR NEW PREMISES

Dr Mark Coombe and the practice manager Mrs Jean Smees are working very hard to secure a move to a new surgery building. We cannot survive in our current premises for much longer. There are solid plans for us to move into 'the allocated' space in the Gales brewery development. You can all see the buildings are being erected at some speed. We await confirmation of the small print and legal paperwork to cement the deal and our future as a working surgery in Horndean village. Thank you so much to all the patients who continue to support us with this project.

PATIENT SURVEYS

Many thanks to all of our patients who kindly completed our online patient survey. Overall the results were very positive. The practice, with the support of the Patient Participation Group, has produced a report outlining the actions it will be taking as a direct result from the survey. If you would like to read the results and our practice report please visit www.horndeansurgery.co.uk or see the Practice Report folder in reception.

CLINICAL COMMISSIONING

On 1 April 2013 SHE CCG replaced NHS Hampshire[PCT] as the main commissioner of healthcare services for our area.

South Eastern Hampshire Clinical Commissioning Group (SEH CCG) covers 150 square miles, including Havant, Waterlooville, Petersfield and Bordon. They are responsible for meeting the healthcare needs of nearly 210,000 people. Clinicians, patients, the public and our partners are at the heart of our commissioning.

Vision and mission: The CCG has developed a vision in partnership with constituent practices and local communities to reflect people's aspirations and deliver care to meet the public's needs over the next three years.

Vision - commission excellent, integrated patient centred care for the population of south eastern Hampshire

Mission - to positively improve the health and well-being of its residents within available resources and reduce health inequalities by ensuring that clinicians, patients, the public and partners are at the heart of commissioning.

If you have any comments or queries about the South Eastern Hampshire CCG please contact : Jo Parkinson, Development and Engagement Manager, South Eastern Hampshire CCG, Commissioning House, Building 003 Fort Southwick, James Callaghan Drive. Fareham. Hampshire PO17 6AR Tel: 02392 282085 Email : hamp-pct.sehccg@nhs.net

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THE PRACTICE NURSING TEAM

The Practice Nursing team consists of 3 clinicians who are qualified Registered Nurses and Health Care Assistants who have specialised knowledge of Practice Nursing.

Each has specialist skills at your disposal and they are competent in dealing with all aspects of patient treatment in General Practice, including:

- Well woman, Well man and teenage health screening
- Minor illness and injury treatment and advice
- Cervical Smears
- Smoking cessation advice
- Dressings and wound care
- Childhood Immunisations
- Ear Care
- Travel Immunisations
- Chronic Disease management which includes clinics for those suffering from Asthma, COPD, Diabetes, Hypertension and Coronary Heart disease.

To make an appointment to see a member of the nursing team please telephone 02392 592138 or book at reception.



NHS 111 is a free-to-call [single non-emergency number](#) medical helpline operating in England. The service is part of the [National Health Service](#) and from April 2013 has replaced the telephone triage and advice services provided by [NHS Direct](#) and local [GP](#) out-of-hours services in the majority of the country, with those services being finally discontinued nationwide by June 2013.

The service is available 24 hours a day, every day of the year and is intended for 'urgent but not life-threatening' health issues^[1] and complements the long-established [999 emergency telephone number](#) for more serious matters, although 111 operators are able to dispatch ambulances when appropriate.^[2] Unlike 999, however, the service only offers access to health services, with the police operating on their own 101 non-emergency helpline.