

Report on East Hants Vanguard (MCP) to Horndean patient group
September 2016

We have been discussing bids for various workstreams in the light of our new budget.

A number of community nurses, therapists and other specialists have attended the wider group meetings and their input has been very valuable, including focus on problems and solutions. Of particular interest has been discussion of the frailty strategic approach. Its aim is to target patients at moderate risk of frailty, to support independence and maintain optimum health by working in collaboration across health, social care and the voluntary sectors.

They would, having been identified, be referred into SPA (single point of access), so 'one call does it all'. A key worker would be identified, based on the needs of the patient; a common assessment would be completed by the first professional and an initial care plan agreed.

The priority would be the provision of safe urgent community care

- Immediate clinical assessment and stabilisation of medical issues
- Provision of urgent equipment
- Provision of urgent care at home
- Reablement/rehabilitation started
- Key worker manages the whole 'case'

Discussion of present gaps and possible allocation of funding –

1. Additional care staff and fit with urgent response service
2. Locum backfill for community physio and OT team
3. 2 extra part-time technicians

Model to be trialled for 6 months in Liphook, Liss and Petersfield, then rolled out across East Hants.

Some problems I'd highlight – access to equipment and staff on Friday afternoons; communications and access to records; funding; staffing.

I'll report on progress

I have also written a report on the Carousel clinics being developed at Badgerswood surgery (and elsewhere in area) for wider dissemination to national patient voices and an abbreviated version in the online magazine, In Touch.

Copy of my article attached also

Caroline Footman

1/9/16