

THE HORNDEAN PATIENT PARTICIPATION GROUP MEETING 10TH
NOVEMBER 2015.

Apology

Edwina Fennemore.

Present

Janet and Derek Chard, Jean (Niki) Mustin, Dennis Rayner, Caroline Footman, Mr and Mrs Stapleton, Jean Smees, Mark Coombes, Iris Challiner, Ian Duckworth and Jo Lougher.

Matters Arising

Caroline queried that the result of the Care Quality Commission was good in all areas. Jean agreed and said they were very pleased with the report.

Mark reported that Helen O'Reilly could not continue at the Practice, but Dr Ali Robyns has joined and she works on Tuesday and Thursday afternoons.

Report on Vanguard

Caroline reported that a Patient Public Voice Representative is needed, and she has applied for this post.

Report on South of Butser Locality Patient Group

Caroline's report on her meeting of 10th November 2015.

The meetings are useful for sharing experiences with other ppgs south of Butser, and there have been some interesting speakers/discussions.

The next meeting will have an update on Vanguard – East Hants multi-speciality community provider (MCP)

Points to note are 8 plus work streams now active, but not all surgeries are as fully involved as us, although funding is available for cover.

Triage is proposed across 3 Liphook practices (Primary Care at Scale) - an access hub, with centralised telephony would offer

1. Same day triage
2. Home visits
3. Shared admin.

I call this a mini Vanguard.

Feedback on transforming NHS services survey - Total responses 301, of which 33 from Horndean (12% of total), 2nd highest practice.

The main point is a need to educate patients about services available from pharmacies.

The meetings are every 2 months, with lunch, in Cowplain.

Caroline needs someone to take over from her so if you are interested please contact her on 02392 591224 or by e-mail caroline.footman@btinternet.com

Update on Developments.

Mark reported that the previous meeting with Linden Homes was to agree and hopefully sign the tripart agreement but Linden Homes wanted change certain points of the agreement that was not acceptable to the Surgery, or the EHDC. A new meeting was arranged for this morning but was cancelled by Linden Homes at the last minute. They have spoken to their lawyer to clarify the issue and asked to go back to Linden homes. Probably this is not a top priority with the new management. The building

needs to be fitted out to NHS standard. Mark and Derek will keep us informed and hopefully we will have a response in a couple of weeks.

AOB

Iris asked if NHS hearing aid batteries could be collected at the Surgery, as she used to be able to collect them at Cowplain Surgery but they no longer let her have them. Jean said she would have a word with the Practice Manager at Cowplain Surgery, and also find out if our Surgery would be able to stock them. Jean also said that Havant Health Centre used to supply them.

Dennis asked about on line repeat prescriptions and Jean said the Surgery is now on line (EPS) to the Pharmacy of your choice.

Next Meeting Tuesday 26th January 2016 at 6.30p.m.