

Minutes of Horndean Patient Participation Group meeting
31 March 2015

Apologies

Present

Minutes of last meeting were agreed

Report on recent topics from Locality Patient Group and Community Engagement Committee (copy attached)

Matters arising from Report Possible future action on Alzheimer's Society and/or Dementia Friendly links. May be able to develop Surgery Signposters if funds and room available in new premises. Touch-screen booking system not really viable/affordable with under 7000 patients.

Multi-speciality community providers (MCP) – if bid accepted, Horndean would be part of a group of practices with funds to offer wider range of services.

Equality Delivery Assessment Panel – Edwina interested but not free on 16th April. **Request to forward any other names to Caroline (Patient Reference Group – afterthought – update – one response so far – 1st April).**

Partnership changes Dr Allured was resigning as a partner on the day of the meeting, but would continue offering appointments until Dr Hirmia starts in mid-May. The two trainee doctors are at different stages of their contracts, but have been able to offer 150 extra appointments each week between them.

Family and Friends A small sample but monthly analysis shows all respondents would be extremely likely or likely

to recommend the practice. Other patients to be encouraged to complete the short form. Results are published via NHS England and the practice website.

New appointments system no problems so far.

Update on developments A buyer has been found for the present site. A verbal agreement has been made on the legal agreement for the new site. After this is finalised, the fit-out and NHS inspection will take place, so we await a date...

EHDC are pursuing Linden Homes to fulfil planning obligations re car park.

The tall crane will be taken down shortly, which will cause some disruption in the area, and Linden Homes will use the new building as offices temporarily.

AOB Jo offered to act as secretary in future.

Two members of the group gave very positive feedback on the Stroke Rehabilitation Service.

The meeting closed at 7.30.